## CHIPPING BARNET RESIDENTS FORUM BARNET HOUSE, 1255 HIGH ROAD, WHETSTONE, N20 0EJ WEDNESDAY, 18 JUNE 2014, 6.30PM

Chairman: Councillor Lisa Rutter
Vice-Chairman: Councillor Caroline Stock

## ISSUES TO BE CONSIDERED AT THE FORUM MEETING

	Issue Raised	Response
1.	Presentation on Budgets for Area Sub-Committees & Chipping Barnet Ward Profile	
2.	Petition: Traffic Control, Pollard Road, N20 (ref 90415583), April 2014	The Council are very keen to provide a safe environment for all road users wherever possible and officers look forward to discussing the areas of concern in more detail at the Forum
	We the residents request that the London Borough of Barnet	Traffic & Development
	investigate and employ traffic control/calming measures to the	This item was referred to Chipping Barnet Area Sub-Committee for further consideration.
	following traffic issues on Pollard Road, Whetstone, N20.	<u>UPDATE</u>
	Issues include the high volume of vehicles using the road as a cut through from Oakleigh Road/Russell Lane to Myddelton	Officers to undertake speed survey and classified count survey and report progress in the next Committee meeting. Surveys to be carried out in September 2014
	Park/Friern Barnet Lane, high volume of speeding vehicles, residents safety while entering & exiting vehicles parked on the road side due to previous, and non-resident vehicles abandoned for long periods of time.	Traffic Development Manager, Traffic & Development
	(Conor McStravick)	
3.	Re: cycle stands in Barnet High Street and at the top of Barnet Hill	Cycle stands have been provided on-street in the last few years in locations of identified demand. Most locations have been identified from requests made either direct to the Council or via a London Cycle Campaign website.
	Up until now no cycle stands have been installed on the East side of Barnet High Street and the East side of the top of Barnet Hill.	On the east side of Barnet High Street we have considered installing stands near St Albans Road and near Iceland/opposite Salisbury Road in response to specific and more general requests for cycle

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	Are any planned, and if so, how many and where exactly? What is the time scale under which they would be installed.  What are the criteria for deciding where to put cycle stands?	parking, but following site inspection concluded that the space available was insufficient given the prevailing level of pedestrian activity at these two locations. Some additional cycle parking has been provided on the west side near St Albans Road to supplement the other stands already provided in the northern part of the High Street.
	(3 stands have been installed at the corner of Normandy Road and Barnet Hill, near the former Court House, where, at least at present, there is very little footfall).	Further south the stands on the west side of Barnet High Street near the former court house / Normandy Avenue and also near Fitzjohn Avenue that have been provided recently were in response to more general requests for additional cycle parking in the High Street and some suggested locations provided.
		Provision was made on the west side mainly because the wide pavements and relatively low footfall here allowed locations to be readily identified that would not become a hazard to pedestrians.
		Provision on the east side of this part of the High Street also appears possible, although the pavements are generally less wide and pedestrian activity greater. We would be happy to include this request in the list of locations to be considered for stands this financial year. If there are particular locations where people would like to be able to park a cycle on-street and have not been able to this information would be useful.
		Traffic Development Manager, Traffic & Development
		<u>UPDATE</u>
		Phil Fletcher (who originally raised this item) has since emailed and phoned to discuss a series of locations where he has measured the footway width. His measurements indicated that some areas were already quite narrow — in discussion I noted that the stands outside The Spires were probably at about the limit for Barnet High Street in terms of retaining sufficient pavement width and probably only acceptable because of the space that allowed pedestrians to spill over into the shopping centre. On this basis some of his locations would not be possible. Another looked from Streetview like statutory undertakers plant might be an issue and the police would need to agree that they had no issues with a location outside the police station, but the locations he identified will all be considered further using this years LIP cycle stand funding.
4.	Re: Green Waste & Recyclates Collection.  How much turnover has been generated from the Green Waste collection since the Green Waste & Recycling Services were changed in October 2013? (Please give a monthly breakdown).	The collection of green garden waste for composting rather than disposal does not generate an income overall, it reduces the amount of tonnage sent for disposal, which is the most costly option for waste treatment. The average tonnage of green waste collected per month since the changes to services in October 2013 is set out below:

	Issue Raised	Respons	se						
		Oct	Nov	Dec	Jan	Feb	Mar	Apr	May
	What are the costs of the Green Waste collection in this period?	2013	2013	2013	2014	2014	2014	2014	2014
	(Please also give a monthly breakdown of this figure).	237.72	316.24	192.07	151.76	115.73	228.54	327.0	477.65
	Since October 2013 how many tonnes of recyclables have been rejected as a result of contamination by glass?  How does this figure relate to the total amount of recyclates collected within the London Borough of Barnet?  Mr Phil Fletcher	insurance of Staff costs Fleet vehice Fuel – £7,7 Total month Since Octo Facility, whe The total at 17,241.86	costs) are as f - £45,093 cle maintenant 230 thly cost c.£56 ber 2013, nonere Barnet's amount of retonnes, based	ce/repair - £ 5,823 vehicle loads household co	4,000 s of recycling ollected recycling lected between the control of the cycle of	g have been r yclable mater veen Octobe vided by the	rejected at th ials are deliv r 2013 and	ne Biffa Mat ered. the end of	erials Recovery  May 2014 was thority.
5.	Woodside Pk Rd update	Barnet Cou	uncil does not	hold records	s of any colli	sion-only acc	ident or nea	r-miss incide	ents.
	Please note that at the last Chipping Barnet residents forum I was assured that a figure for all collisions (not just the ones where a person is deemed to have been injured) on the junction of	Woodside associated	Park Road	approaches gs. There a	to Gainsbore existing	rough Road	are contro	lled by "S	ΓΟΡ" sign and fe crossing of
	Woodside Park Road and Woodside Avenue/Gainsborough Road would be produced, and an update on the mitigation measures to be taken would be given.  AM Poppy	there have May 2013) expected of	e been 4 reco at this junct	orded persor ion. From a s of roads. T	nal injury ac highway aut here are nui	cidents (PIA) thority perspo mber of contr	(Mar 2012, ective this is libutory facto	July 2012, 4 too many ors that can	ecember 2013, April 2013 and y, but sadly are cause PIAs, but
		At this stage, having assessed the PIAs and site conditions, we are unable to put the location as a priority candidate for major highway realignment but will be instructing our Cont refresh the road markings to make the junction more conspicuous.							
		Traffic Dev	velopment Mo	anager, Trafj	fic & Develo	pment			

	Issue Raised	Response
		UPDATE  I have checked our records regarding Road Traffic Collisions on the junction of Woodside Park Road, Woodside Avenue and Gainsborough Road. These are the ones that were reported to the police.
		From 01/01/2014 to 01/07/14:
		Woodside Park Road NIL
		Gainsborough Road NIL
		Woodside Avenue 2 Minor personal accidents in March
		We also do speed gun operation in the area to deter speeding and ensure road safety
		Totteridge Safer Neighbourhood Team
		No further update from Traffic and Development
6.	Victoria Road  The issue of road safety along Victoria Road, New Barnet and a residents petition for a 20mph limit was raised by residents previously, I gather an investigation was promised and the Highways team may even have done a site visit. Could I ask for an item for the next meeting on 18 June to simply enquire what progress if any has been made on this? If nothing I can take it up directly with officials but wanted to check the state of play first. Cate who lives at number 53 tells me there was a serious accident	This matter was raised at the Chipping Barnet Residents Forum in March and escalated to the Chipping Barnet Area Environment Sub Committee where a decision was made for Officers to carry out an initial investigation of the concerns raised, including Victoria Road and the roads leading up to it, and report back to the next relevant committee on possible measures to address identified issues.  This location has been added to our work programmes and a feasibility study on the Victoria Road Area is pending. However, subsequent to the March Committee the matter of 20 mph zones was considered by the Task and Finish Group. Following this the process of identifying interested parties or sites for consideration and how this will be progressed is still to be identified, although it is
	there on Sunday night in which a car mounted the pavement and crashed into a telegraph pole, thankfully nobody was injured but this sort of thing will continue until action is taken.	expected to be known within the next few months. As the consideration of a 20mph zone forms part of the investigation around the Victoria Road area it was considered that the outcome of the 20mph Review should be confirmed prior to the commencement of the feasibility study.
	Cate Fairbanks	Traffic Development Manager, Traffic & Development
		No further update
7.	Clean Air Fund Please update me on the progress of the air quality fund	The Council has consulted with all the Cycle shops in the borough and found there is no cycle hire in Barnet. The Council has forged links with a cycle shop in Friern Barnet to set up a cycle hire scheme

	Issue Raised	Response
	announced in February. The announcement said Barnet was granted part of £300,000 (along with Harrow):	with 6-12 bikes and in the next year will install stands in Friern Barnet, then North Finchley and New Southgate. The idea is to promote leisure cycling, sustainable transport and commuting between the Northern line and East Coast main line.
	"The first project, which used North Finchley town centre as its focus, will see a bicycle hire scheme, new cycle stands, silver birch and magnolia trees and electric vehicle charging points introduced to the area. A series of programmes, led by community leaders, will also be launched in a bid to reduce car use and change how parents take their children to school."  I'm particularly interested in the bicycle hire scheme - how many	There will be a small cash charge for the hire to pay the Bicycle shop to maintain the bikes.  The Air quality officer went on Maternity in April and we have had delays recruiting to this post which will run the North Finchley Project.  There is also further recruiting on-going of the Air Quality Champion to promote sustainable transport and physical development with the Public Health teams.
	bicycles?  will there be docks elsewhere to dock them - or will all journeys need to be circular?	Environmental Health  No further update
	Who will maintain the bicycles and how will that be funded? How will payment to hire the bike be made?	140 further aparte
	what is schedule for implementation?	
	What about the other elements in the programme - the trees, the cycle stands, the car charging points?	
	PLEASE disaggregate this update from the work being done under the "outer london fund" and by the North Finchley Town Team.	
	Ms AM Poppy	
8.	Parking on Friern Barnet Lane Unhelpful parking blocking traffic round the (former) St James Church	The Council are very keen to provide a safe environment for all road users wherever possible and officers look forward to discussing the areas of concern in more detail at the Forum, in order to try to resolve the issues that are occurring.  *Traffic Development Manager, Traffic & Development*
	memo to him, for him to follow up as he sees fit.  Yvonne Ruge	UPDATE In liaison with Ward Councillors regarding this issue.

	Issue Raised	Response
9.	Hatley Close Issue in respect of the situation of the above road caused by the condition of an allotment plot located on the northern part of the road  M.R.Meskarian	Network Management have confirmed that the area Highway Inspector has visited this location in late May 2014 as a result of a regular cyclical inspection and has placed orders with our contractor for sections of kerb to be placed at the edge of the carriageway and for the road surface to be trimmed and the damaged asphalt replaced.
		Once the kerb and asphalt have been cured soil and seed will be placed to fill any voids at the rear of the kerbline.
		In addition the gully will be cleared to ensure it is free flowing.
		Network Management
		No further update
10.	Pedestrian access to Barnet General Hospital  I would like an update on the above please.	The development of options to improve pedestrian safety and junction improvements has been completed. Currently the appraisal of the options is in progress and a report will be brought to the next Area Sub-committee for consideration.
	Patricia Yorke	Traffic Development Manager, Traffic & Development
	Tathod Torke	No further update
11.	Sellwood Drive	Legislation places a general ban on footway parking throughout London and the Highway Code is complementary in regard to this legislation.
	n 21/05/14 residents of Sellwood Drive received warning tickets or part-parking on the pavement, despite the Council's surances 3 years ago that there would be no enforcement of the concerning footway parking 'until such time as the local	The London Borough of Barnet enforces footway contraventions under the London Local Authorities and Transport for London Act 2008, where a vehicle has been parked with one or more wheels on the footway, 24 hours a day, 7 days a week.
	ward Councillor(s) advise us to act differently'.  We would like to know why the exemption for part-parking was revoked, with no discussion, and by whom.	Section 8(1), (2)(a), (b) of the London Local Authorities and Transport for London Act 2008 states that any part of the public highway not set aside for vehicles is covered by a footway parking ban. This includes grass verges, central reservation, ramps linking private property to the road and pedestrian crossings.
	We would also like the Area Committee/ Council to allow residents to part-park on the foot-way as was previously allowed, in order to ensure emergency vehicles and other passing traffic can navigate the narrow road safely.	The Highway Code states: 244
		You MUST NOT park partially or wholly on the pavement in London, and should not do so elsewhere unless signs permit it. Parking on the pavement can obstruct and seriously inconvenience pedestrians, people in wheelchairs or with visual impairments and people with prams or pushchairs.
	Failing this, the council should designate or clarify an alternative area for residents to park safely and legally.	Footway parking is only permitted within a designated marked place on the footway and with

	Issue Raised	Response
		appropriate signage that identifies that footway parking is permitted.
	Any parking tickets issued for partial parking on the footway should be revoked, and any warning tickets should be revoked.	This Council has an informal process which allows some footway parking on the basis that the right to enforce is not carried out or where a partial footway parking scheme has been introduced with appropriate signage allowing this practice. The informal process assumes that there are no local adverse issues identified such as complaints, obstruction, safety concerns or damage to the footway. More recently the Council has received complaints, which includes safety concerns for pedestrians due to the footways free access being obstructed by vehicles parking on the footway. Clearly the Council needs to deal with such concerns and as such has taken the following action:
		<ul> <li>Identified that a more formal scheme is required – the Council parking design team were therefore commissioned to look at how this may be achieved</li> </ul>
		<ul> <li>In the interim period to issue warning notices to identify that vehicles should not be blocking the public footway</li> </ul>
		It is usual practice to issue warning notices for a two week period and to follow this with Penalty Charge Notices (PCN's) should further problems be identified after the initial two week period. However, due to the fact that a new scheme allowing partial footway parking has been designed and is soon to be implemented it was not considered appropriate to commence with PCN's and as such warning notices will continue to be issued until such time as the new scheme has been installed.
		Infrastructure and Parking Marking - Street Scene
		<u>UPDATE</u>
		Following the June Residents' Forum an Officer of the Traffic and Development Section met with residents of Sellwood Drive, and local Ward Councillors on the evening of 23rd June 2014. This coincided with road markings being painted in the road earlier that day to indicate the areas of concern – and advise motorists not to encroach too far on the footway. Following further local concern about parking enforcement activity still taking place in the road, a letter was delivered on 31st July 2014 to residents of Sellwood Drive and Sampson Avenue clarifying how they can park in the road.
12.	Why has Your Choice Barnet failed to generate the income from other sources claimed in its original business case? To what extent is that the result of basing the plan on naive and unresearched assumptions?  Barbara Jacobson	At the time of writing the business case it was expected that YCB would be able to generate far greater business with the growth of Direct Payments (DPs) from within Barnet and the surrounding areas, the take up of DPs has proved far lower than had been predicted at that time. Coupled with this, the downward trend in budgets in recent years has meant that the market has moved in a different direction and the already expensive model of service provision from YCB has become unsustainable without change.

	Issue Raised	Response
		Head of Joint Commissioning and Caldicott Guardian – Adults and Communities
		No further update
13.	Unison and Your Choice Barnet (YCB) are examining how to cut \$400,000 of costs. As the sole shareholder of YCB, why doesn't Barnet Council direct cuts in the pay of senior management and the board of directors to achieve this savings, especially as they can certainly afford it better than the care workers whose pay they have threatened to cut by 9.5%.  Barbara Jacobson	It is the responsibility of the YCB Board to decide on the management and pay structure of YCB and not the Council; however, as noted by the questioner, Unison and YCB are collaborating on potential ways to cut costs.  Head of Joint Commissioning and Caldicott Guardian – Adults and Communities  No further update
14.	Why is Barnet Council considering outsourcing waste and recycling less than a year after it spent millions of pounds bringing it back in house?  Barbara Jacobson	The council's Policy and Resources Committee reviewed the report entitled "Priorities and Spending Review 2014 – Options for the new council" at its meeting of 10 June 2014. The report describes the challenges faced by Barnet over the period 2015 - 2020 and describes the process for Theme committee's consideration of options for potential further efficiencies. The Environment Committee has been asked to consider wide-ranging options through " an open exploration of what else the market or community organisations could bring in efficiency savings to street scene services" as well as "examining how alternative delivery models may deliver improved outcomes for waste and recycling, parks and street cleansing at lower cost". The Environment Committee will consider a working group approach over the Summer to develop proposals including options for promoting growth and raising income. A further report will be presented to the November Environment Committee on the five year commissioning priorities and further proposals for meeting financial targets.  Group Manager, Waste & Recycling Team, Street Scene  No further update
15.	Why does Barnet Council feel so incompetent to run public services that they outsource them even when this action costs more than it is meant to produce (e.g. parking enforcement with NSL) or threatens the quality of care (Your Choice Barnet)?  Barbara Jacobson	No officer response as this was ruled to be a matter of opinion by the Chairman
16.	What do councillors see as their role if they outsource all the public services?	From a personal point of view, I have dealt with a number of cases where services have been outsourced and had no problems. I've always had successful outcomes. I personally will continue to work hard for my constituents and I also hold weekly surgeries if people want to come and see me."

	Issue Raised	Response
	Barbara Jacobson	Lalso like to refer you to Barnet Council website regarding the role of Councillor:  Local Councillors are elected by the community to decide how the council should carry out its various activities. They represent public interest as well as individuals living within the Ward in which he or she has been elected to serve a term of office. They have regular contact with the general public through council meetings, telephone calls or surgeries. Surgeries provide an opportunity for any Ward resident to go and talk to their Councillor face to face and these take place on a regular basis.  Councillor Lisa Rutter - Chairman of the Chipping Barnet Residents Forum
17.	What inquiries will be made, and by what independent body, into the allegations of conflict of interest against Cllr Rayner, and misuse of Highways funding by Cllr Dean Cohen?  Barbara Jacobson	Officers are aware a complaint has been made, which will be investigated further in accordance with due process. It would not be inappropriate to comment further on an ongoing investigation.  No further update
18.	Do Councillors have a special number to ring when pursuing issues on behalf of their constituents, or do they have to go through the same call centre as we do?  Bob Jacobson	The Council has a dedicated team within its customer services contact centre to ensure that enquiries from Councillors and Members of Parliament are responded to promptly.  No further update
19.	Many months ago, I wrote in and asked that this crossing be relocated to the other side of Beaconsfield Road as it is very dangerous for pedestrians to cross Friern Barnet Road where it is.  The last I heard, and read in the Barnet Times, was that officers were to look at various options and report back to the committee.  I do not think this has been done.	A Road Safety Audit was undertaken that did not highlight particular safety issues although it was identified that its location was far from ideal. The crossing location is on the pedestrian desire line and this, factored with the fact that there has only been 1 recorded Personal Injury Accident recorded at this location, which involves a cyclist, in the last three years makes it difficult to identify a suitable nearby location that would bring safety improvements and not create safety concerns through pedestrians no longer crossing at a controlled crossing. Investigations are therefore ongoing and a report will be prepared for an appropriate future Committee on any possible alternatives identified.
	Please would you let me have an update on this matter.  Joy Denny (Mrs)	Traffic Development Manager, Traffic & Development  UPDATE  In liaison with Ward Councillors regarding this issue.

	Issue Raised	Response
19.	The Sport & Physical Activity delivery plan is entirely mute on existing indoor leisure facilities. In particular there is no mention of what are the future plans for Church Farm Pool. What is the Council's strategy for swimming pools in the borough and when are you going to publish the future proposals for Church Farm Pool.  John Dix	In March 2014, The London Borough of Barnet launched the Fit and Active Barnet campaign, designed to engage with all residents to provide information relating to sport & physical activity opportunities within the Borough. The "FAB" Campaign aims to underpin and highlight objectives that are developed through a Sport & Physical Activity Strategy.  The Council are now working closely with its partners, schools and community organisations to develop a Sport & Physical Activity Strategy, which will be published in due course. This plan will identify a range of areas that complement our aspiration to improve the health of all residents, promoting the benefits of physical activity and improve participation levels  Leisure Contracts Manager, Prevention & Wellbeing Team, Adults and Communities  No further update
20.	Can you clarify if the library computer system was infected with a virus and if not why was it shut down for so long.  John Dix	On the 6 June the borough was notified by the London Grid for Learning of a potential virus attack on the library network. This notification was based upon information received from the National Cyber Crime Unit. As a precaution and to ensure that no customers were placed at risk, the decision was taken to temporarily disable all networked facilities in libraries whilst engineers assessed the risk and added additional security measures. This was a lengthy process as it required a number of systems to be rebuilt and each individual PC to be checked. All services (excluding wireless internet access) were restored by Monday 16 June.  Libraries Manager, Youth and Communities
21.	Can you clarify what a "new model of library services" might look like and will you make sure you bring proposals to this residents forum before they are finalised.  John Dix	No further update.  Proposals for a new model will be developed through an evidence led review including a full and comprehensive needs assessment, so the Council cannot clarify this at this point without preempting the review.  The review will involve a full public consultation with a range of ways for residents to get involved in the process. We will ensure this includes consultation with the three resident forums.  Family & Community Well-being Lead Commissioner  No further update.

**Contact:** Maria Lugangira, Business Governance Service, Assurance Group, Building 2, Oakleigh Road South, London N11 1NP Email: <a href="mailto:chippingbarnet.residentsforum@barnet.gov.uk">chippingbarnet.gov.uk</a>

Items must be emailed to chippingbarnet.residentsforum@barnet.gov.uk by 10am on the second working day prior to the meeting

## Future meeting dates:

Date	Venue	
22 October 2014	Barnet House, 1255 High Road, Whetstone, N20 0EJ	
15 January 2015	Barnet House, 1255 High Road, Whetstone, N20 0EJ	
25 March 2015	Barnet House, 1255 High Road, Whetstone, N20 0EJ	